



Starý svět, zájezdní hostinec, s.r.o. • Amerika 9 • 259 01 Votice

## ***Billing and cancellation conditions valid from 1.1.2025***

The operator's billing and cancellation conditions are binding and apply to all services provided by the operator within the STARÝ SVĚT zájezdní hostinec. By mutually agreeing to the offer of services, the customer (guest) automatically agrees to the billing and cancellation terms of the operator.

### **Billing and cancellation conditions for group reservations (groups over 10 people)**

50 % out of the total calculated amount..... deposit payable based on the 1st  
advance billing invoice, issued on the date  
of binding confirmation of the reservation  
by the client

25 % out of the total calculated amount..... deposit payable on the basis of the 2nd  
advance billing invoice, at the latest 30  
days prior to arrival

**Both advance payments are non-refundable.**

surcharge of total amount..... after the end of the stay on the basis of a bill  
and after deduction of both advance payments

### **Billing and cancellation conditions for individuals (cancellation fee is always from the total price of accomodation)**

50 % from the total price of accomodation..... amount due on the date of the binding  
reservation

**Payment is non-refundable.**

surcharge of the total price of the stay..... during check-in

The maturity of all advance and tax documents is set at 10 calendar days from the  
date of issue.

