



Starý svět, zájezdní hostinec, s.r.o. • Amerika 9 • 259 01 Votice

## *Consumer protection and personal data protection*

We hereby provide you with all information in accordance with the provisions of § 1811 and § 1820 No.89/2012 Sb., the Civil Code, as amended (hereinafter referred to as the "Civil Code") before concluding the accommodation contract.

The facility operator Starý svět, zájezdní hostinec, s.r.o., as the accommodation provider, provides the following information to the guests:

- **Identity and contact details of the accommodation provider:** Starý svět, zájezdní hostinec, s.r.o. based in Amrika 9, 259 01 Votice, legal entity running a business according to the Trade Licensing Act. Address for delivery of electronic mail: [info@stary-svet.cz](mailto:info@stary-svet.cz)  
Phone number: +420 734 133 038
- **Service designation:** the accommodation provider provides accommodation and services related to accommodation for the accommodated guests based on the terms and conditions specified in the booking order, accommodation rules and other documents that are listed on the website [www.stary-svet.cz](http://www.stary-svet.cz).
- **Price of the provided service:** the total price for the provided services is determined based on the booking. This price is final, with taxes and all fees. The price for additional paid services is available in the Total Price List on the website or at the pension reception.
- **Method of payment and method of fulfilment:** the guest provides all payments agreed in the accommodation contract in cash, by card or cashless to the bank account of the accommodation provider. Further information is provided in the accommodation rules and other documents.
- **Information on the existence of a method and conditions for the out-of-court settlement of consumer complaints, including whether recourse to a supervisory authority is possible:** the guest has the right to submit a proposal for the out-of-court settlement of such a dispute to the designated consumer dispute resolution authority, which is:  
**Czech Trade Inspection Authority (Česká obchodní inspekce)**  
Official Inspectorate of the ADR Department  
120 00 Prague 2, Štěpánská 15  
E-mail: [adr@coi.cz](mailto:adr@coi.cz)  
Website: [adr.coi.cz](http://adr.coi.cz)
- The Czech Trade Inspection Authority is a supervisory authority exercising supervision over consumer protection, acting according to Act No. 64/1986 Coll. on the Czech Trade Inspection Authority, as amended, and other legal regulations. The website of the Czech Trade Inspection Authority is [www.coi.cz](http://www.coi.cz).
- In accordance with the provisions of Section 1837(j) of the Civil Code, guests staying in accommodation as consumers do not have the right to withdraw from the contract if the accommodation provider ensures fulfilment within the specified time.



- Indication of the Member State or Member States of the European Union whose legislation will govern the relationship between the guest and the accommodation provider based on the accommodation contract: Czech Republic
- Indication of the language in which the accommodated guest will negotiate with the accommodation provider under the accommodation contract and in which the accommodation provider will provide the accommodated guest with contractual terms and other information: Czech

### **Information on the range and purpose of the processing of personal data and the rights of data subjects:**

To fulfill its obligations arising from Act No. 101/2000 Sb. on the protection of personal data, the operator Starý svět, zájezdní hostinec, s.r.o., as the administrator processing your personal data, allows us to inform you about the details of their processing and your rights related to their processing.

Operator Starý svět, zájezdní hostinec, s.r.o. processes your personal data only for the purpose of carrying out orders, reservations, concluding and fulfilling contracts relating to the services offered and provided by it, and in the case imposed by law, by the Act on Local Taxes for the purpose of collecting fees and spa or recreational stay or accommodation capacity fee and the Act on the Movement of Foreigners, where personal data is mandatory.

**In cases mentioned above is the Operator Starý svět, zájezdní hostinec, s.r.o. in accordance with § 5 section 2 letters a), b) and e) of Act No. 101/2000 Sb. on the protection of personal data, we are entitled to process your personal data without your consent.**

Personal data is processed only to the legally required extent or to the extent necessary, which includes basic contact data and identification data of the physical person. Personal data is processed by the operator as controller by automated or other means. Any persons who encounter personal data are obliged to maintain the confidentiality of the personal data provided and the security measures taken to protect it. Their obligation continues even if their legal relationship with the operator is terminated.

In connection with the processing of your personal data, the operator wishes to draw your attention to your rights relating to the processing, which are:

- the right of access to personal data
- the right to rectify personal data
- the right to request an explanation and remedy if personal data are processed in violation of the law
- the right to claim compensation for damages or non-material harm if they arise because of the processing of personal data

Operator Starý svět, zájezdní hostinec, s.r.o. processes personal data through the reservation system for an unspecified period until the withdrawal of consent given by each registered person. Those providing information acknowledge that they can withdraw their consent in writing at any time and the operator will destroy the data.

The operator informs on the website of the establishment [www.stary-svet.cz](http://www.stary-svet.cz) that it considers all data obtained in the above-mentioned ways to be highly confidential and will only use it for its own use within the meaning of Act no. 101/2000 Coll. on Protection of Personal Data. Without your consent, your personal data will not be provided to any other person or company.

By completing an order or booking, including through partner websites, you consent to the processing of your personal data to the extent stated above.